Troubleshoot

Resources · https://extensionkit.unitfly.com/documentation/ai-document-kit-troubleshoot/

Logging

Under General Settings, you can configure how you want to log events from Extension Kit Document AI. By default, logging to Unitfly's SEQ, file logging, and logging to the default M-Files logging source are enabled. You should also be able to view your logs in Windows Event Viewer (under Windows Logs → Application).

The “Analyze” button is not displayed

Ensure that:

- The license you installed is valid and the information is visible in the application's dashboard.
- You check the logs for any additional errors.

I pressed the “Analyze” button, but nothing is happening

Ensure that:

- For classified objects, a model pipeline exists for that class.
- For unclassified objects, the classifier is turned on.